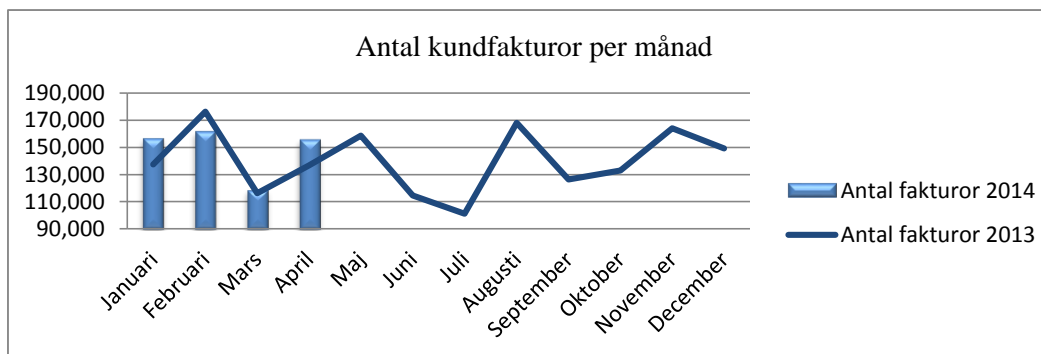


**Serviceförvaltningen**

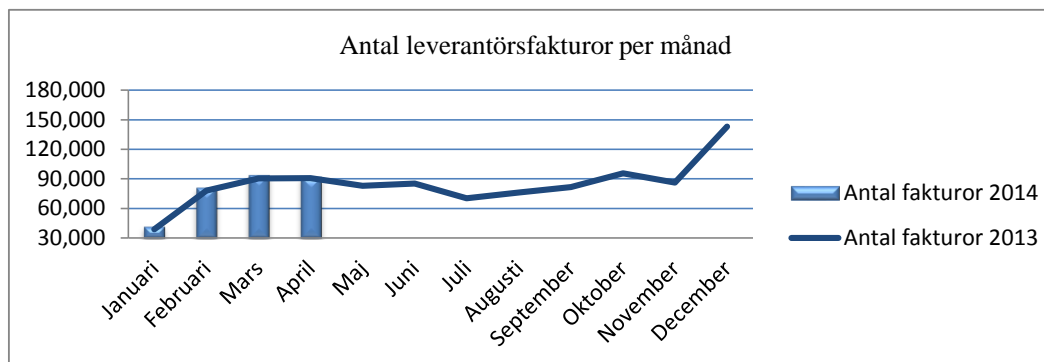
 Från månad 1  
 Tom månad 4

**Antal administrerade kundfakturer**


| Månad               | Antal fakturer 2014 | Plan 2014        | Avvikelse, % | Antal ÅÅ    | Antal fakturer/ÅÅ | Antal fakturer 2013 | Plan 2013        | Avvikelse, % | Antal ÅÅ    | Antal fakturer/ÅÅ |
|---------------------|---------------------|------------------|--------------|-------------|-------------------|---------------------|------------------|--------------|-------------|-------------------|
| Januari             | 156,824             | 130,826          | 19.9%        | 27.3        | 5,755             | 137,565             | 125,382          | 9.7%         | 25.2        | 5,450             |
| Februari            | 162,019             | 167,694          | -3.4%        | 25.7        | 6,299             | 176,332             | 131,679          | 33.9%        | 25.5        | 6,923             |
| Mars                | 118,918             | 110,653          | 7.5%         | 25.7        | 4,636             | 116,353             | 181,128          | -35.8%       | 26.6        | 4,377             |
| April               | 155,925             | 130,072          | 19.9%        | 26.8        | 5,818             | 136,772             | 112,866          | 21.2%        | 28.4        | 4,816             |
| Maj                 |                     | 150,925          |              |             |                   | 158,699             | 142,028          | 11.7%        | 26.8        | 5,924             |
| Juni                |                     | 109,081          |              |             |                   | 114,700             | 113,888          | 0.7%         | 29.7        | 3,865             |
| Juli                |                     | 96,078           |              |             |                   | 101,027             | 99,760           | 1.3%         | 31.7        | 3,185             |
| Augusti             |                     | 159,900          |              |             |                   | 168,136             | 132,291          | 27.1%        | 30.3        | 5,545             |
| September           |                     | 120,107          |              |             |                   | 126,294             | 122,655          | 3.0%         | 28.4        | 4,449             |
| Oktober             |                     | 126,446          |              |             |                   | 132,959             | 119,950          | 10.8%        | 26.4        | 5,042             |
| November            |                     | 156,212          |              |             |                   | 164,258             | 156,381          | 5.0%         | 25.1        | 6,544             |
| December            |                     | 142,005          |              |             |                   | 149,320             | 161,993          | -7.8%        | 26.3        | 5,682             |
| <b>Totalt antal</b> | <b>593,686</b>      | <b>1,600,000</b> |              |             |                   | <b>1,682,415</b>    | <b>1,600,000</b> |              |             | <b>55,857</b>     |
| <b>Snitt</b>        | <b>148,422</b>      | <b>133,333</b>   | <b>11.3%</b> | <b>26.4</b> | <b>5,632</b>      | <b>140,201</b>      | <b>133,333</b>   | <b>5.2%</b>  | <b>27.5</b> | <b>5,093</b>      |

 Nämndens årsmål **4,800**  
 Avvikelse **832**
**4,600**  
**493**

Från månad 1  
Tom månad 4

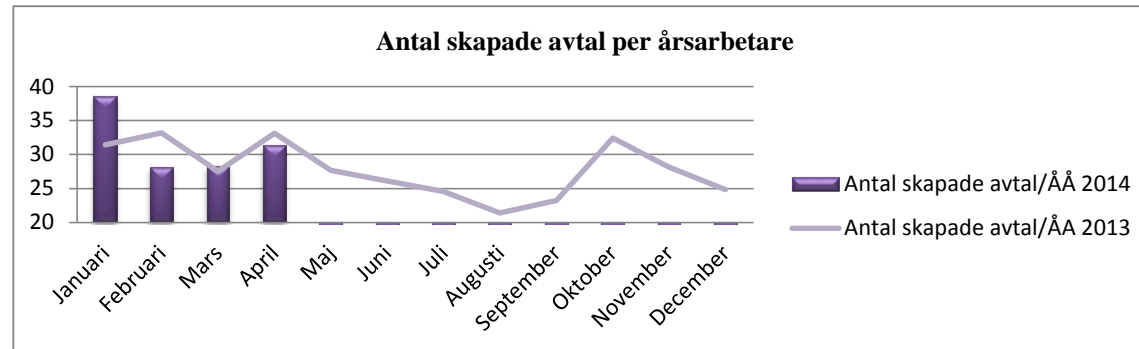
**Antal administrerade leverantörsfakturer**


| Månad               | Antal fakturer 2014 | Plan 2014        | Avvikelse, % | Antal ÅÅ    | Antal fakturer/ÅÅ | Antal fakturer 2013 | Plan 2013        | Avvikelse, % | Antal ÅÅ    | Antal fakturer/ÅÅ |
|---------------------|---------------------|------------------|--------------|-------------|-------------------|---------------------|------------------|--------------|-------------|-------------------|
| Januari             | 42,159              | 38,789           | 8.7%         | 24.1        | 1,753             | 38,558              | 38,095           | 1.2%         | 24.9        | 1,547             |
| Februari            | 80,984              | 78,397           | 3.3%         | 24.0        | 3,374             | 77,930              | 81,451           | -4.3%        | 24.3        | 3,207             |
| Mars                | 93,545              | 90,968           | 2.8%         | 24.2        | 3,861             | 90,426              | 91,702           | -1.4%        | 25.0        | 3,617             |
| April               | 91,737              | 91,284           | 0.5%         | 24.5        | 3,752             | 90,740              | 83,389           | 8.8%         | 24.1        | 3,764             |
| Maj                 |                     | 83,560           |              |             |                   | 83,062              | 87,067           | -4.6%        | 24.6        | 3,375             |
| Juni                |                     | 85,872           |              |             |                   | 85,360              | 88,992           | -4.1%        | 26.9        | 3,170             |
| Juli                |                     | 70,546           |              |             |                   | 70,126              | 67,215           | 4.3%         | 29.6        | 2,372             |
| Augusti             |                     | 76,587           |              |             |                   | 76,131              | 75,149           | 1.3%         | 26.1        | 2,912             |
| September           |                     | 82,235           |              |             |                   | 81,745              | 81,264           | 0.6%         | 24.0        | 3,407             |
| Oktober             |                     | 96,238           |              |             |                   | 95,664              | 98,606           | -3.0%        | 24.8        | 3,859             |
| November            |                     | 86,684           |              |             |                   | 86,167              | 87,989           | -2.1%        | 24.7        | 3,489             |
| December            |                     | 143,839          |              |             |                   | 142,982             | 144,081          | -0.8%        | 26.2        | 5,464             |
| <b>Totalt antal</b> | <b>308,425</b>      | <b>1,025,000</b> |              |             |                   | <b>1,018,891</b>    | <b>1,025,000</b> |              |             | <b>40,182</b>     |
| <b>Snitt</b>        | <b>77,106</b>       | <b>85,417</b>    | <b>-9.7%</b> | <b>24.2</b> | <b>3,189</b>      | <b>84,908</b>       | <b>85,417</b>    | <b>-0.6%</b> | <b>25.4</b> | <b>3,338</b>      |

Nämndens årsmål **3,400**  
Avvikelse **-211**

**3,300**  
**38**

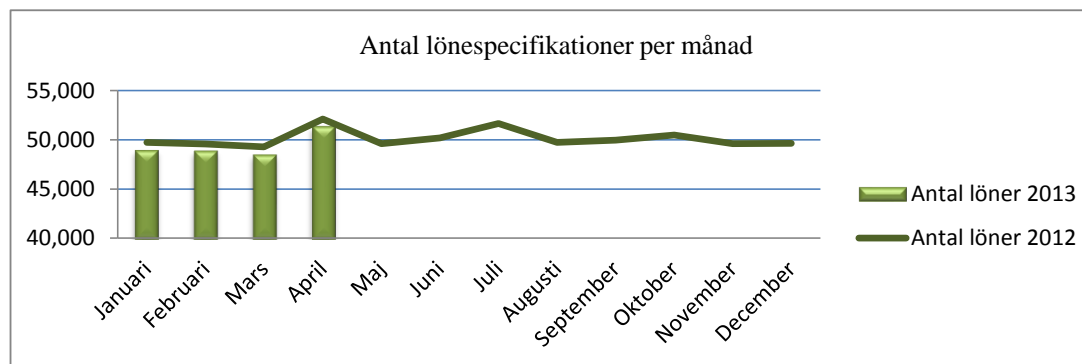
Från månad 1  
 Tom månad 4

**Antal skapade andrahandshyresavtal**


| Månad               | Antal skapade avtal 2014 | Plan 2014    | Avvikelse, % | Antal ÅÅ   | Antal skapade avtal/ÅÅ 2014 | Antal avtal 2013 | Plan 2013 | Avvikelse, % | Antal ÅÅ   | Antal skapade avtal/ÅÅ 2013 |
|---------------------|--------------------------|--------------|--------------|------------|-----------------------------|------------------|-----------|--------------|------------|-----------------------------|
| Januari             | 239                      | 210          | 14.0%        | 6.2        | 39                          | 210              |           |              | 6.7        | 31                          |
| Februari            | 183                      | 220          | -16.7%       | 6.5        | 28                          | 220              |           |              | 6.6        | 33                          |
| Mars                | 188                      | 182          | 3.5%         | 6.6        | 28                          | 182              |           |              | 6.6        | 28                          |
| April               | 209                      | 241          | -13.1%       | 6.7        | 31                          | 241              |           |              | 7.3        | 33                          |
| Maj                 |                          | 201          |              |            |                             | 201              |           |              | 7.3        | 28                          |
| Juni                |                          | 201          |              |            |                             | 201              |           |              | 7.7        | 26                          |
| Juli                |                          | 203          |              |            |                             | 203              |           |              | 8.3        | 25                          |
| Augusti             |                          | 158          |              |            |                             | 158              |           |              | 7.4        | 21                          |
| September           |                          | 171          |              |            |                             | 171              |           |              | 7.4        | 23                          |
| Oktober             |                          | 198          |              |            |                             | 198              |           |              | 6.1        | 32                          |
| November            |                          | 187          |              |            |                             | 187              |           |              | 6.7        | 28                          |
| December            |                          | 152          |              |            |                             | 152              |           |              | 6.1        | 25                          |
| <b>Totalt antal</b> | <b>819</b>               | <b>2,320</b> |              |            |                             | <b>2,324</b>     | <b>0</b>  |              |            |                             |
| <b>Snitt</b>        | <b>205</b>               | <b>193</b>   | <b>5.9%</b>  | <b>6.5</b> | <b>31</b>                   | <b>194</b>       | <b>0</b>  |              | <b>7.0</b> | <b>28</b>                   |

 Nämndens årsmål 28  
 Avvikelse 3

Från månad 1  
 Tom månad 4

**Antal administrerade löner**


| Månad         | Antal löner 2013 | Plan 2014      | Avvikelse, % | Antal ÅÅ    | Antal löner/ÅÅ | Antal löner 2012 | Plan 2013      | Avvikelse, % | Antal ÅÅ    | Antal löner/ÅÅ |
|---------------|------------------|----------------|--------------|-------------|----------------|------------------|----------------|--------------|-------------|----------------|
| Januari       | 48,990           | 49,610         | -1.3%        | 52.8        | 928            | 49,739           | 48,415         | 2.7%         | 54.2        | 918            |
| Februari      | 48,918           | 49,440         | -1.1%        | 51.4        | 952            | 49,568           | 48,359         | 2.5%         | 51.3        | 967            |
| Mars          | 48,546           | 49,163         | -1.3%        | 49.5        | 980            | 49,291           | 48,769         | 1.1%         | 52.6        | 938            |
| April         | 51,391           | 51,990         | -1.2%        | 48.3        | 1,064          | 52,125           | 51,080         | 2.0%         | 50.6        | 1,029          |
| Maj           |                  | 49,466         |              |             |                | 49,594           | 48,714         | 1.8%         | 52.5        | 945            |
| Juni          |                  | 50,061         |              |             |                | 50,191           | 48,585         | 3.3%         | 55.6        | 904            |
| Juli          |                  | 51,519         |              |             |                | 51,653           | 50,563         | 2.2%         | 51.3        | 1,007          |
| Augusti       |                  | 49,604         |              |             |                | 49,733           | 48,856         | 1.8%         | 53.9        | 923            |
| September     |                  | 49,825         |              |             |                | 49,954           | 48,804         | 2.4%         | 51.8        | 964            |
| Oktober       |                  | 50,359         |              |             |                | 50,490           | 48,249         | 4.6%         | 53.3        | 947            |
| November      |                  | 49,465         |              |             |                | 49,593           | 49,636         | -0.1%        | 55.1        | 901            |
| December      |                  | 49,498         |              |             |                | 49,626           | 57,569         | -13.8%       | 52.8        | 940            |
| <b>Totalt</b> | <b>197,845</b>   | <b>600,000</b> |              |             |                | <b>601,557</b>   | <b>597,600</b> |              |             | <b>11,381</b>  |
| <b>Snitt</b>  | <b>49,461</b>    | <b>50,000</b>  | <b>-1.1%</b> | <b>50.5</b> | <b>980</b>     | <b>50,130</b>    | <b>49,800</b>  | <b>0.7%</b>  | <b>52.9</b> | <b>948</b>     |

 Nämndens årsmål 960  
 Avvikelse 20

 960  
 -12